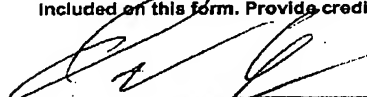


<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>					Docket No. <b>08EB3121-2</b>	
Applicant(s): <b>SCOTT R. PARENT ET AL</b>						
Application No. <b>10/064,852</b>	Filing Date <b>August 23, 2002</b>	Examiner <b>Ryan A. Jarrett</b>	Customer No. <b>23413</b>	Group Art Unit <b>2125</b>	Confirmation No. <b>4590</b>	
Invention: <b>METHOD, SYSTEM AND STORAGE MEDIUM FOR ENHANCING PROCESS CONTROL</b>						
<u>COMMISSIONER FOR PATENTS:</u>				<b>RECEIVED CENTRAL FAX CENTER NOV 04 2004</b>		
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.						
<b>CLAIMS AS AMENDED</b>						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	23 -	30 =	0 x	\$18.00	\$0.00	
INDEP. CLAIMS	5 -	5 =	0 x	\$88.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account <b>06-1130</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038. <b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>						
 Signature			Dated: <b>November 4, 2004</b>			
<b>David A. Fox</b> <b>Registration No. 38,807</b> <b>CANTOR COLBURN LLP</b> <b>55 Griffin Road South</b> <b>Bloomfield, CT 06002</b> <b>Telephone (860) 286-2929</b> <b>Facsimile (860) 286-0115</b> <b>Customer No. 23413</b>			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date): _____ _____ Signature of Person Mailing Correspondence _____ Typed or Printed Name of Person Mailing Correspondence			
CC:						

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NOV 04 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT:	SCOTT R. PARENT ET AL	)	
		)	
SERIAL NO.:	10/064,852	)	ART UNIT:
		)	2125
FILED:	August 23, 2002	)	
		)	
FOR:	METHOD, SYSTEM AND STORAGE	)	EXAMINER:
	MEDIUM FOR ENHANCING PROCESS	)	Ryan A. Jarrett
	CONTROL	)	

I hereby certify that this correspondence is  
being transmitted to the United States Patent  
& Trademark Office via facsimile to facsimile  
number 703-872-9306 on November 4, 2004

Sheila Speedick  
*Sheila Speedick* 11-4-04  
signature date

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P.O. Box 1450  
Alexandria, VA 22313-1450

## RESPONSE TO OFFICE ACTION

In response to the Office Action mailed on September 1, 2004, Applicants  
requests reconsideration in view of the following amendments and remarks.